

AXEIN BUSINESS SOFTWARE

Axein Billing Pro

Installation, activation, daily operations, GST reporting, backup, and recovery handbook

Release	1.4.0 - native desktop
Revised	23 July 2026
Platforms	Windows x64, macOS Intel, macOS Apple Silicon
License	One active computer with a 7-day offline grace period
Support	contactus@axein.in WhatsApp +91 75889 37259

axein.in/axein-billing

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Use this handbook for a new installation, staff onboarding, day-to-day reference, and recovery planning.

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1. Product overview

Axein Billing Pro is a local-first desktop billing and operations suite. The same application supports quotations, invoices, full and partial payments, products, inventory, purchases, healthcare details, garage job cards, customer debt, vendor debt, GST reports, printable documents, and ZIP backup and restore.

Direct desktop installation	Version 1.4.0 packages the application runtime and a private embedded database inside the Windows and macOS installers. The customer installs a normal EXE or DMG without preparing a separate application server or database.
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What stays local

Area	How it is handled
Business data	Stored in the private embedded database under the current operating-system user profile.
Logos and branding	Stored in a persistent application data folder and included in ZIP backup.
License certificate	Stored locally but bound to the approved privacy-safe device hash.
Backups	Created as portable ZIP archives that can be dry-run verified before restore.
Portal account	Used for downloads, purchase records, invoices, license approval, and device management.

Plans and licensing

Plan	Price	Included
6 months	INR 3,000 + GST	Complete Pro features, one active computer, updates and support during validity.
12 months	INR 6,000 + GST	Complete Pro features, one active computer, updates and support during validity.
Team or custom	Contact Axein	Additional devices, migration, custom modules, branded documents, and onboarding.

Public release history

Version	Released	Status	Installation model
1.4.0	23 Jul 2026	Current stable	Native EXE and DMG with an embedded private database.
1.3.0	23 Jul 2026	Superseded	Introduced portal activation and controlled desktop delivery.
1.2.0	20 Jul 2026	Superseded	Established the first public cross-platform desktop packages.

The complete, newest-first release record is maintained at <https://axein.in/axein-billing/version-history>. New installations should use the current stable release.

Current installer choices

Computer	Installer	Use when
Windows	Windows x64 EXE	The computer runs 64-bit Windows 10 or Windows 11.
Mac with Intel	macOS x64 DMG	About This Mac identifies an Intel processor.
Mac with Apple chip	macOS arm64 DMG	About This Mac identifies an M1, M2, M3, M4, or newer Apple chip.

Upgrade rule	Back up the current installation, confirm the target release is current stable, install over the existing app, then reopen products, invoices, settings, and one PDF before resuming live work.
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2. System requirements

Platform	Minimum	Recommended
Windows	Windows 10 or 11, 64-bit, 4 GB RAM, 2 GB free disk	8 GB RAM and regular external backup
macOS Intel	macOS 11 or newer, Intel processor, 4 GB RAM, 2 GB free disk	8 GB RAM and regular external backup
macOS Apple Silicon	macOS 11 or newer, M1 or newer, 4 GB RAM, 2 GB free disk	8 GB RAM and regular external backup

Before installation

- [] Confirm whether the computer is Windows x64, macOS Intel, or macOS Apple Silicon.
- [] Create a customer account with email OTP and complete the personal and company profiles.
- [] Choose the 6-month or 12-month single-system plan and request the order from Axein.
- [] Complete payment and confirm the purchase, invoice, and validity appear in the customer account.
- [] Download the installer only from the verified Axein download center.
- [] Compare the file SHA-256 checksum with the value shown on the download card.
- [] Keep the computer date, time, and time zone accurate for licensing and reports.

The six-step installation path

Step	Action	Done when
1	Register with email OTP and complete the customer and company profiles.	The Axein customer account shows the correct company.
2	Choose a 6-month or 12-month plan for one computer.	Axein creates the order and provides payment instructions.
3	Complete payment and wait for order approval.	The purchase, invoice, receipt, and validity appear in the account.
4	Download, checksum, and install the matching EXE or DMG.	Axein Billing opens and creates a secure device challenge.
5	Sign in through the browser challenge and submit this computer.	The portal shows one approved computer after Axein approval.
6	Complete settings, create a test invoice, and take a ZIP backup.	Company details, totals, print, stock, reports, and backup are verified.

3. Install on Windows

Use the Windows x64 EXE on 64-bit Windows 10 or 11. The installer creates Start Menu and desktop shortcuts and stores business data under the signed-in Windows user.

Recommended workflow

- [] Close older Axein Billing windows before starting the installer.
- [] Open the downloaded EXE. If Windows SmartScreen appears, verify the publisher and checksum, then choose the approved continue option.
- [] Choose the installation location or accept the default.
- [] Finish installation and open Axein Billing from the Start Menu or desktop shortcut.
- [] Allow the app to open the Axein activation page in the default browser.

Verify before moving on

- [] The Axein Billing window opens without Docker Desktop.
- [] The health check completes and the activation screen is shown.
- [] Closing and reopening the app retains the same local data folder.

Good practice	
	Do not manually move files inside the installed application folder. Use Settings > Backup to move business data between computers.

4. Install on macOS

Choose the DMG that matches the Mac processor. Apple Silicon Macs use arm64. Older Intel Macs use x64.

Recommended workflow

- [] Open the downloaded DMG and drag Axein Billing into Applications.
- [] Open Applications and start Axein Billing.
- [] If macOS blocks an unsigned build, verify the checksum, then use System Settings > Privacy & Security to allow the approved app.
- [] Allow the app to open the Axein activation page in the default browser.
- [] Eject the DMG after installation.

Verify before moving on

- [] The app opens from Applications without Docker Desktop.
- [] The correct installer architecture was used.
- [] Closing and reopening the app retains products, invoices, settings, and branding.

Good practice	Use the normal Applications copy. Do not run daily billing directly from the mounted DMG.
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5. Customer account, purchase, and device activation

The portal keeps the customer identity, company, purchase, billing documents, download, license, and device history together. The standard plan is for one customer company and one active computer. A reusable generic license key is not required.

Recommended workflow

- [] Register or sign in with the business email using email OTP.
- [] Complete the personal profile and company billing profile.
- [] Choose the 6-month or 12-month plan and request a single-system order from Axein.
- [] Complete payment and confirm the approved purchase, invoice, receipt, and validity appear in the account.
- [] Download and install the release that matches the computer.
- [] Open the activation challenge created by the desktop app.
- [] Select the eligible Axein Billing purchase and company.
- [] Submit the device request and wait for Axein approval.
- [] Return to the desktop app. It retrieves and validates the signed device certificate.

Verify before moving on

- [] The license page shows the validity period and one approved computer.
- [] A copied certificate does not work on a different computer.
- [] Downloads, activation, validation, renewal, and transfer events appear in account history.

Good practice

Axein stores only a normalized hash of the system identifier. Raw hardware identifiers are not stored by the portal.

6. First business setup

Complete business settings before creating live transactions. These values flow into invoices, quotations, reports, backups, and customer-facing documents.

Recommended workflow

- [] Open Settings and select the business type: general, healthcare, garage, or retail.
- [] Enter legal name, address, phone, GSTIN, state code, and invoice prefix.
- [] Upload a clear company logo. A wide logo around 600 x 200 pixels works well.
- [] Add bank account name, account number, bank, branch, IFSC, and optional UPI.
- [] Review invoice notes, terms and conditions, tax defaults, expiry alert days, and low-stock behavior.
- [] Save settings, reopen the page, and confirm every value persisted.

Verify before moving on

- [] A test quotation and invoice show the correct company and bank details.
- [] The logo is visible on screen and in PDF output.
- [] Business type changes the relevant healthcare or garage fields.

7. Dashboard and navigation

The dashboard summarizes sales, collections, products, stock concerns, and trends. The collapsible sidebar keeps operational pages available without taking unnecessary space.

Recommended workflow

- [] Choose a date range before reviewing revenue or product performance.
- [] Use alerts for low stock, near expiry, customer balances, and vendor bills.
- [] Use Quick Billing for new invoices and the module navigation for deeper work.
- [] Switch light and dark themes and verify text, status tags, and table headings remain readable.

Verify before moving on

- [] Dashboard totals match invoice and payment records for the same period.
- [] Alert links open the related inventory or accounting page.
- [] No module requires horizontal navigation on a normal desktop width.

8. Products, categories, and search

Products are the shared source for billing, quotations, stock, expiry, HSN, category, and price information.

Recommended workflow

- [] Create reusable categories from the Products page.
- [] Add a product name, category, selling price, and GST slab.
- [] Add optional SKU, HSN, unit, brand, lot, batch, expiry, stock, and low-stock threshold.
- [] Use inline category and price editing for quick corrections.
- [] Use search, category filters, sorting, and clear filters to find products.
- [] Use CSV import for larger catalogs and validate a sample before importing the full file.

Verify before moving on

- [] Category changes appear in Quick Billing.
- [] Price and metadata appear in new quotations and invoices.
- [] The Last Updated column changes after product or low-stock edits.
- [] Near-expiry products appear on the Expiry page.

9. Quotations

Quotations create a reviewable offer before sale. They support editing, clear line calculations, printable PDFs, bulk operations, and conversion to invoice.

Recommended workflow

- [] Select a customer and add products or free-text service lines.
- [] Review quantity, rate, discount percentage, GST percentage, and line amount.
- [] Add notes and terms. Garage mode can include vehicle, odometer, job card, and service advisor.
- [] Save, reopen, and edit the quotation when scope or price changes.
- [] Print or export the PDF and convert the accepted quotation to an invoice.

Verify before moving on

- [] The running total matches line values and discount percentages.
- [] The PDF has aligned columns, borders, notes, terms, and the Axein footer.
- [] Converted invoices preserve relevant customer and garage details.

10. Quick Billing and invoices

Quick Billing creates the sale, invoice, stock movement, payment status, customer balance, and report entry in one workflow.

Recommended workflow

- [] Search for or create the customer.
- [] Add products and confirm category, HSN, lot or batch, expiry, quantity, rate, GST, and discount.
- [] Healthcare mode records patient and doctor. Garage mode records vehicle and job-card details.
- [] Choose full, partial, or pending payment and record the payment method.
- [] Review taxable value, tax, grand total, amount paid, and pending amount.
- [] Save and view the invoice, then print or export the PDF.

Verify before moving on

- [] Paid, Partial, or Pending status is correct.
- [] The invoice shows paid amount and balance due once, in the totals area.
- [] Inventory, accounting, GST, and reports reflect the transaction.
- [] Table headers are readable in light and dark themes.

Good practice	Use Copy Invoice when repeating an order, then review quantity, price, stock, payment status, and customer details before saving.
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11. Inventory, purchases, and suppliers

Inventory connects products to current stock, batches, expiry, adjustments, suppliers, purchases, stock ledger entries, and vendor obligations.

Recommended workflow

- [] Use Low Stock to search products and update stock and threshold together.
- [] Use Expiry to review expired, near-expiry, and dated product or batch records.
- [] Use Batches for lot-level quantities and expiry tracking.
- [] Use Adjustments for counted corrections, damage, returns, or opening changes with a clear reason.
- [] Create purchases with supplier, bill number, dates, tax, payment, and item details.
- [] Post the purchase to inventory when it should increase stock.

Verify before moving on

- [] A saved low-stock update stays on the page and shows a success message.
- [] Posted purchase quantities appear in stock and ledger history.
- [] Unpaid purchase value appears under vendor payables.
- [] Draft purchases follow the selected GST report inclusion rule.

12. Accounting and debt management

Accounting deliberately separates money customers owe the business from money the business owes suppliers.

Recommended workflow

- ☐ Use Customer Debt for unpaid or partially paid invoices.
- ☐ Use Vendor Debt for unpaid or partially paid purchases.
- ☐ Review total outstanding, last transaction, status, and aging buckets.
- ☐ Open the related invoice or purchase before recording a settlement.
- ☐ Use notifications to revisit overdue balances.

Verify before moving on

- ☐ Customer receivables match pending invoice amounts.
- ☐ Vendor payables match pending purchase amounts.
- ☐ Paid or settled documents no longer appear as open debt.
- ☐ Aging totals equal the detailed records.

13. GST and operational reports

The tax report compares output GST collected from sales with eligible input GST paid on purchases. It is a review aid for the business and CA, not a replacement for professional tax advice.

Recommended workflow

- [] Choose the reporting period.
- [] Select monthly or quarterly grouping.
- [] Include or exclude draft purchases deliberately.
- [] Review output GST, input GST, and net payable or credit.
- [] Print the formatted summary or export CSV and Excel for CA review.
- [] Use sales, customer, product, stock, and dashboard reports for operational decisions.

Verify before moving on

- [] Printed GST pages contain the report rather than a blank preview.
- [] Totals are readable and match exported data.
- [] The date range and draft-purchase choice appear on the report.
- [] The business and CA understand that final filing remains a professional review step.

14. Backup, restore, and disaster recovery

Backups protect the business from device failure, accidental deletion, and migration risk. The desktop backup is a ZIP archive designed for application restore.

Recommended workflow

- [] Open Settings and create a ZIP backup after initial setup.
- [] Repeat backups on a regular schedule and after important bulk changes.
- [] Store a second copy outside the billing computer.
- [] Before restore, use dry-run verification and review products, sales, purchases, quotations, settings, and logo counts.
- [] Apply restore only after confirming the archive and target installation.
- [] Reopen key modules and print one test document after restore.

Verify before moving on

- [] The archive includes database CSV data, settings, invoice PDFs, and logo files.
- [] Dry-run restore succeeds before apply.
- [] Products, invoices, purchases, customer debt, vendor debt, and branding are present after restore.
- [] The application still starts and data persists after a restart.

Good practice

A backup stored only on the same computer is not a complete disaster-recovery plan. Keep an external or secure cloud copy.

15. Daily, weekly, and monthly operating rhythm

Frequency	Recommended checks
Daily	Review pending bills, low stock, expiry alerts, failed prints, and unusual stock adjustments. Back up after major activity.
Weekly	Review customer receivables, vendor payables, product movement, near expiry, and backup availability.
Monthly	Reconcile invoice totals, purchase totals, collections, GST output, eligible GST input, and aging balances with the accountant.
Quarterly	Test restore on a safe installation, review license validity, clean product data, and archive CA exports.
Yearly	Complete CA review, renew the license, retain statutory documents, and confirm disaster-recovery copies.

Go-live acceptance checklist

- ☐ Business profile, GSTIN, state code, bank, logo, notes, and terms are correct.
- ☐ One product exists in each needed category with the right GST and price.
- ☐ Healthcare or garage fields appear only for the selected business workflow.
- ☐ A quotation can be created, edited, printed, and converted.
- ☐ Full, partial, and pending invoices save and print correctly.
- ☐ Customer debt and vendor debt match the test records.
- ☐ Low stock, expiry, batches, purchases, and adjustments behave correctly.
- ☐ GST report prints and exports with readable totals.
- ☐ ZIP backup dry-run and applied restore both succeed.
- ☐ The app retains data after closing and reopening.

16. Troubleshooting

Problem	Recommended action
App does not open	Restart the app, confirm enough disk space, and use the desktop diagnostics option. Send the log with the version and operating system to Axein.
Activation stays pending	Confirm the same portal account and company were selected. Check internet access and ask Axein to review the pending device request.
Wrong installer architecture	Install Windows x64, macOS x64 for Intel, or macOS arm64 for Apple Silicon. Do not reuse the wrong DMG.
Logo does not appear	Upload PNG, JPG, or WebP within the size limit. Save settings, reopen the page, and verify the logo URL.
Totals look incorrect	Review quantity, rate, discount percentage, GST percentage, extra charge, payment, and date range before editing stored records.
Stock changed but page reports an error	Refresh once and review the product and stock ledger. Avoid repeated saves until the result is confirmed.
GST print is blank	Use the current release, refresh the report, confirm the date range, and retry print preview. Export CSV as a comparison.
Data must move computers	Create and verify a ZIP backup, request a device transfer, install on the new computer, restore, and validate key records.

Support details to include	Customer email, company name, app version, Windows or macOS version, exact page, steps performed, screenshot, approximate time, and whether the issue repeats after reopening the app.
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17. Data and license safety

- [] Keep the portal signing private key only on Axein-managed infrastructure.
- [] Do not share portal OTPs, session cookies, recovery codes, or administrator access.
- [] Do not copy the local activation certificate to another computer.
- [] Use role-appropriate portal access for customers, finance, support, and administrators.
- [] Keep backups encrypted or stored in a controlled location.
- [] Use the official transfer process when replacing the licensed computer.
- [] Treat business and tax data according to applicable retention and privacy obligations.

License behavior

The desktop app validates the signed certificate at launch and periodically while online. It can continue offline for seven days after the last successful validation. When that grace expires, read-only mode protects access to viewing, printing, exporting, and backup while preventing new transactions until validation succeeds.

Need a device replacement?	Contact Axein from the customer account. The previous device must be revoked before a new computer is approved. This protects the single-system license while allowing legitimate hardware replacement.
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18. Support and useful links

Purpose	Link or contact
Marketplace	https://axein.in/axein-billing
Feature guide	https://axein.in/axein-billing/features
Verified downloads	https://axein.in/axein-billing/downloads
Version history	https://axein.in/axein-billing/version-history
Installation handbook	https://axein.in/axein-billing/handbook
Customer account	https://axein.in/axein-billing/account
Product overview	https://axein.in/products/billingpro
Email support	contactus@axein.in
WhatsApp support	+91 75889 37259

Final reminder	Test with sample data before live billing, keep regular external ZIP backups, verify totals before printing, and involve a qualified CA for final GST filing and year-end review.
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Axein Billing Pro

Practical billing software, supported by people.